

BNPM/NCB/255/2024-25	BANK NOTE PAPER MILL INDIA PRIVATE LIMITED	SHEET 1 OF 2
	Tender for providing Annual Maintenance Support SAP Business One & Annual Support for SAP Licenses for a period of 3 years on yearly renewal basis at BNPM, Mysuru CORRIGENDUM NO. 1	

CORRIGENDUM No. 1, DATED 12.09.2024

FOR

TENDER NO. BNPM/NCB/255/2024-25 dated 21.08.2024

TENDER FOR PROVIDING ANNUAL MAINTENANCE SUPPORT SAP BUSINESS ONE & ANNUAL SUPPORT FOR SAP LICENSES FOR A PERIOD OF 3 YEARS ON YEARLY RENEWAL BASIS AT BNPM, MYSURU.



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1.0 SCOPE OF THIS CORRIGENDUM

1.1 This corrigendum dated 12.09.2024, is issued for,

(a) Technical clarifications.

(b) The tender due date extension for submission of tender floated on 21.08.2024.

1.2 Except for details mentioned herein, all other details contained in the tender no. BNPM/NCB/255/2024-25 dated 21.08.2024, shall remain applicable and unchanged.

2.0 REVISION TO THE TENDER:-

2.1 Clause no. 1.1 (a) is as below,

S No	Tender Clause	Bidders Query	BNPM Remarks
1.	<i>Section VII - Technical Specifications (SAP Overview in BNPM):</i> SAP B1 modules implemented in BNPM	Provide details on the support tickets/issues logged last year, categorized by module	Data of tickets logged in last 12 months is provided below: Priority-0: 8 Tickets. (To SAP)
2.	<i>Section VII - Technical Specifications (Service Level Agreements):</i> Priority of tickets	Provide a breakdown of the issues logged last year by priority level	Priority-1: 39 Tickets. (High) Priority-2: 90 Tickets. (Medium) Priority-3: 10 Tickets. (Low)
3.	<i>Section VII - Technical Specifications:</i> Critical Issue	L1, L2, L3...	
4.	<i>Section VII - Technical Specifications (SAP Overview in BNPM):</i> 3. An Interface between Purchase Order and GAN.	Specify means of GAN	GAN stands for Goods Acceptance Note as per BNPM as against SAP Business one terms – GRPO (Goods Receipt against Purchase Order).



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2.2 Clause no. 1.1 (b) is revised as below,

Closing date and time for receipt of tenders	19-09-2024 - 1100 Hours
Date and time of opening of Techno-commercial bid	19-09-2024 - 1130 Hours

